
SMS Privacy Policy

Overview:

At the Next Step Center, Inc." we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you opt-in to receive SMS/text messages from us.

Information We Collect

When you sign up for our SMS/texting services, we may collect the following information:

- Phone Number: Required to send you SMS/text messages.
- Name: Optional, but helps personalize our messages.
- Consent Records: To document your opt-in to our SMS/texting services.

How We Use Your Information

We use the information we collect to:

- Send you updates about your case, and other information related to housing services.
- Respond to your inquiries and provide customer support.

Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties. We may share your information with:

- Service Providers: Third-party vendors who assist us in operating our SMS/texting services and conducting our business.
- Legal Compliance: When required by law, such as to comply with a subpoena, or similar legal process.

Your Choices

You may opt out of receiving SMS/text messages from us at any time by:

- Texting "STOP" to the number from which you received the message.
- Contact us at 814-444-8588 or email us at nsc@nextstepcenter.org

Data Security

We implement a variety of security measures to maintain the safety of your personal information. However, no method of transmission over the Internet or method of electronic storage is 100% secure.

Children's Privacy

Our SMS/texting services are not intended for individuals under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that we have collected information from a child under 13, we will take steps to delete such information.



814-444-8588 main
814-444-1022 fax

nsc@nextstepcenter.org

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website. You are advised to review this Privacy Policy periodically for any changes.

Contact Us

If you have any questions or concerns about this Privacy Policy or our practices, please contact us at:

Next Step Center, Inc
PO Box 850
Somerset, PA 15501
nsc@nextstepcenter.org
814-444-8588

Client signature

Date

Staff signature

Date

Client received copy _____